

Fall 2024

BURRTEC NEWS WASTE AND RECYCLING NEWSLETTER

Commercial, Multifamily and Industrial Customers

The Burrtec Team appreciates the opportunity to service your solid waste collection and recycling needs.

Burrtec will continue until June 30, 2028.

Burrtec's Customer Service Team and Drivers are authorized to service your account for the next 5 years pursuant to the City of Riverside and Public Resources Code Section 49520.

What happens after June 30, 2028?

The City granted a new hauler an Exclusive Franchise Agreement for Commercial Solid Waste, Garbage, Recyclable Material, and Organic Waste Collection Services. They will be the City's only solid waste service provider starting July 1, 2028.

Should you have any additional questions or service needs, please contact our Customer Service Team at 951-786-0639.

Sponsored by Burrtec Waste Industries for Riverside

Jurupa Valley, CA 92509

Contact Information

1850 Agua Mansa Road

Burrtec Waste Industries

Automated Payment Service (888) 298-5161

Customer Service (951) 786-0639



Hours of Operation

Monday-Friday 8:00 am to 5:00 pm

Website

Burrtec.com









Please remember to contact Burrtec when your contact information has changed. Updated email addresses and phone numbers help to provide updates and other important information to you. **Contact Burrtec Customer Service** at (951) 786-0639. Thank You.



Holiday Schedule

Please note that services are interrupted on the following holidays:

Memorial Day Independence Day Labor Dav Thanksgiving Day Christmas Day New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

State Required Contamination Monitoring of Recyclables

California state law SB 1383 requires jurisdictions to monitor trash, recycling, and organics barrels to minimize contamination. Trash and other contaminants in the recycling or organics collection container(s) could result in a fee and non-collection due to contamination. If contamination is found, contamination tags (as shown to the right) will be affixed to the container lid. After the first notice, customers may be charged a contamination fee and the container will not be serviced as recyclable; it will be subsequently serviced as trash. Please note: the contamination fee will be automatically assessed if hazardous bio-hazardous materials are placed in any collection container. Not sure about what goes in each container? Contact our Burrtec Customer Service at (951) 786-0639 for assistance. As always. thank you for your continued support and cooperation!



Tips to Reduce Waste and Improve Recycling

- Replace paper coffee cups with reusable mugs
- ✔ Place a recycling container next to every trash container
- Post recycling lists and reminders to recycle
- Only print when necessary to save on paper use
- Create a designated recycling area for ink cartridges, light bulbs and batteries to ensure proper disposal



GUIDE - WHAT GOES WHERE? YOUR SORTING

Black Bin / Barrel is for trash



BAG ALL TRASH - DO NOT ADD HAZARDOUS WASTE



Green Bin/Barrel is for green waste





Blue Bin/Barrel is for recyclables



DO NOT BAG RECYCLABLES



Brown Bin/Barrel is for food waste



DO NOT BAG FOOD WASTE

