



Fall 2024

# BURRTEC NEWS

## WASTE AND RECYCLING NEWSLETTER

Sponsored by Burrtec Waste Industries for the City of Santa Clarita Residents

For a copy of this information in Spanish, please call our Customer Service Department.  
*Para obtener una copia de este boletín en español, llame a nuestro Departamento de Servicio al Cliente.*

### Residential Food Waste Recycling Program Frequently Asked Questions

#### Am I required to participate?

Yes, this is a California law that requires all residents, multi-family tenants and commercial businesses to participate in food waste recycling to comply with Senate Bill 1383.

#### Will plastic bags be supplied?

Customers are required to provide their own bags and can reuse any plastic bag that will seal or tie closed. Bags do not need to be compostable or biodegradable.

#### What is the benefit of recycling food waste?

Your recycling efforts contribute to the reduction of greenhouse gas emissions from landfilled organic waste. This includes methane, a greenhouse gas 80 times more potent than carbon dioxide.

#### I already backyard compost, do I have to participate?

We encourage you to continue backyard composting. Organic items, such as poultry, beef and fish bones, typically not suitable for backyard compost can be recycled through this program.

#### Can I use my garbage disposal instead?

You may continue to use your garbage disposal for food waste. Food currently being discarded in your trash container should now be bagged and placed in your green waste container.

#### What items are acceptable?

Fruits, vegetables, meats, seafood, dairy, eggshells, bread, food scraps, food soiled paper, plate scrapings and expired food. Reference the container guide below or visit Burrtec.com or GreenSantaClarita.com for more details.

#### What items are not acceptable?

Trash, styrofoam, liquids, glass, plastic, metal, diapers, pet waste, electronic waste and hazardous waste.

### Home Compost Bins



Burrtec will distribute up to 500 home compost bins per calendar year, to residents who wish to compost organic waste at home. The compost bins are only available to residential single family homes, upon request and while supplies last each year. Only available for residential single family homes. To request a home compost bin, please call our Customer Service department at (661) 222-2249. If you have recently requested a compost bin, it will be delivered in the next several weeks.

### Senior/Low-Income Discount

If you are 60 years or older, you may qualify for a discount on your trash bill. Seniors who meet the following requirements should apply:

1. 60 years or older
2. Head of household
3. Must reside at the residence
4. The account must be in their name
5. A person of low, lower, or extremely low income, and enrolled in a discounted utility program



If you meet these requirements contact the City of Santa Clarita Customer Service Department at (661) 222-2249 or visit Burrtec.com/SCV to download and print a discount application.

### Holiday Schedule

Please note that services are interrupted on the following holidays:

Memorial Day	Independence Day	Labor Day
Thanksgiving Day	Christmas Day	New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

### Contact Information

#### Burrtec Waste Industries, Inc.

26000 Springbrook Avenue  
Suite 101  
Santa Clarita, CA 91350

#### Automated Payment Service

(888) 298-5161

#### Customer Service

(661) 222-2249

#### Hours of Operation

Monday-Friday  
8:00 a.m. to 5:00 p.m.  
Saturday 8:00 a.m. to 12:00 p.m.  
(on holiday weekends)

#### Website

Burrtec.com/SCV

#### Follow us on



### Free Bulky Item Collection

Santa Clarita residents with active trash service receive up to four (4) free bulky item pick-ups per year, with three (3) large items or ten (10) 32-gallon bags per pick-up. Please contact Burrtec Customer Service at (661) 222-2249 at least 48 hours in advance of your regular service day to schedule a bulky item pick-up.

**Acceptable items include:** furniture, appliances and mattresses. For the health and safety of our drivers, we ask that all mattresses be wrapped in plastic.

**Non-acceptable items include:** hazardous waste, machinery and industrial discards, electronic waste, oil, grease and other liquids, construction and demolition debris or excessively large items.

## Extra Holiday Waste

Approximately 80% of your holiday trash is recyclable. All gift boxes, wrapping paper, greeting cards and cardboard packaging are items that may be placed in your recycling bin. Burrtec will collect your excess holiday trash and recyclables. Beginning the day after Christmas for approximately one week, place excess holiday trash/recyclables in bags alongside your carts on your collection day.



## The Holidays Are Soon Approaching

Burrtec will collect and recycle holiday trees from single-family residences. Please place your tree curbside after Christmas on your collection day. Burrtec will provide this service for approximately two weeks after Christmas Day. If possible, trees 6' and over should be cut in half. Please remove all ornaments, lights and metal stands. Flocked trees will not be recycled and will be collected as trash. Happy Holidays!



## Dispose of Your Batteries and Other Hazardous Waste Responsibly

There are many household items that may seem non-toxic but are very harmful to the environment if not disposed of properly. Some common HHW items include batteries, paint, automotive fluids, lawn chemicals, household cleaners and electronic items. All of these items can be disposed of safely and for FREE at the next Household Hazardous Waste and Electronic Waste collection event.

Saturday, October 19, 2024  
 9:00 a.m. to 3:00 p.m.  
 Via Princessa Metrolink Station  
 19201 Via Princessa  
 Santa Clarita, CA 91321



For additional disposal options, please visit [GreenSantaClarita.com](http://GreenSantaClarita.com) to find the closest disposal location near you.

## Sharps? What to do with them?

Home generated sharps, such as needles, syringes and lancets should be placed in a sharps container and removed from the regular waste stream to minimize exposure to workers and processors.

To ensure sharps are handled in an appropriate manner, Burrtec will provide the following to each resident, upon request:

Residents:

- One postage paid mail-back sharps container per year at no additional cost.

Seniors:

- Two postage paid mail-back sharps container per year at no additional cost.

To request a mail-back sharps container, please call our Customer Service department at (661) 222-2249.

# YOUR WASTE GUIDE - WHAT GOES WHERE?

**Black Cart** is for garbage



**Blue Cart** is for recyclables



**Green Cart** is for green waste & food waste



**REMINDER!**  
 Bag your food waste and place it in your cart!

DO NOT ADD HAZARDOUS WASTE

### GARBAGE GUIDE

**YES**

- Animal waste
- Clothing
- Diapers
- Dishware
- Hoses
- Flower pots
- Palm fronds
- Pet waste
- Plastic bags
- Plastic toys
- Plastic utensils
- Shrink wrap
- Straws
- Window glass
- Wipes

**NO**

- Batteries ⚡
- Electronics ⚡
- Hazardous waste ⚠️
- Hot ashes ⚠️
- Infectious waste ⚠️
- Flammables ⚠️
- Fluorescent bulbs ⚡
- Machinery ⚠️
- Paint ⚠️
- Pesticides ⚠️
- Oil ⚠️
- Organics 🌿
- Sharps ⚠️
- Tires ⚠️

PLEASE DO NOT BAG RECYCLABLES

### RECYCLING GUIDE

**YES**

- Plastics # 1-7
- Empty food cartons
- Empty glass bottles & jars
- Empty cans:
  - Aerosol
  - Aluminum
  - Tin
- Clean paper:
  - Cardboard
  - Envelopes
  - Junk mail
  - Magazines
  - Newspaper
  - Pizza boxes
  - Wrapping paper

**NO**

- Bubble wrap 🗑️
- Batteries ⚡
- Carpet 🏠
- Ceramic dishes 🗑️
- Clothing 🗑️
- Diapers 🗑️
- Electronics ⚡
- Fluorescent bulbs ⚡
- Hoses 🗑️
- Mirrors 🗑️
- Pet food bags 🗑️
- Plastic toys 🗑️
- Stuffed animals 🗑️
- Window glass 🗑️

BAGGED FOOD WASTE AND LOOSE GREEN WASTE

### ORGANICS GUIDE

**YES**

- Bagged food waste
- Birds of Paradise
- Dead plants
- Expired food
- Flowers
- Food soiled paper
- Grass clippings
- Horse manure
- Leaves
- Prunings
- Shrub trimmings
- Small branches (under 4')
- Untreated wood
- Weeds

**NO**

- Animal waste 🗑️
- Batteries ⚡
- Cactus 🗑️
- Concrete 🏠
- Dirt 🏠
- Electronics ⚡
- Flammables ⚠️
- Glass 🗑️
- Hazardous waste ⚠️
- Metal 🗑️
- Oil ⚠️
- Plastic 🗑️
- Rocks 🏠
- Sharps ⚠️

🗑️ GARBAGE

♻️ RECYCLING

🌿 ORGANIC WASTE

⚠️ HAZARDOUS WASTE

⚡ ELECTRONIC WASTE

🏠 CALL OUR OFFICE